

Regina Blitz and Regina Soft Bamboo On Pack Instant Win and Grand Prize Draw - Full Terms & Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of these Terms and Conditions and by participating all entrants will be deemed to have accepted and be bound by these Terms and Conditions. Please retain a copy for your information.

1. **The Promoter:** This promotion is operated by Sofidel UK LTD, Briton Ferry Industrial Estate, Neath, SA11 2FP.
2. **The Data Controller:** According to the UK GDPR the Data Controller of the personal data is Sofidel S.p.a., the holding of the Sofidel Group and fully owned Sofidel UK, with its registered office at Via G. Lazzareschi no 23 – 55016 Porcari, Lucca, Italy.
3. **Eligibility:** The promotion is open to residents of the UK (England, Scotland, Wales, and Northern Ireland) aged 18 or over, excluding employees of the Promoter and its holding companies and subsidiaries and their immediate families; its agents and suppliers and anyone else professionally connected with this promotion.
4. **Promotional Period:** Opens 00:00:01 GMT on 11th November 2024 and closes 23:59:59 GMT inclusive on 31st December 2024. Any entries received before or after this time will not be included in the promotion.
5. Internet access and registration required.
6. Purchase of promotional pack necessary and there is no charge to access or enter on the website.
7. Entry is restricted to one entry per person, per purchase. Participants who purchase multiple packs will need to enter one on-pack code per online form. For the avoidance of doubt, a winner can win multiple online instant win prizes and the grand prize. Only entries made after the close of the promotion between 1st January 2025 and 16th February 2025 will be eligible for the wrap up draw prize and this is also one entry per person, per purchase.
8. **Entry Instructions:** To participate, entrants must purchase a 2-roll or 3-roll promotional pack of Regina Blitz and / or a 9-roll promotional pack of Regina Soft Bamboo in store or online at participating retailers during the Promotional Period. Then also during the Promotional Period visit www.winchristmas.regina.uk.com enter the unique code found inside the pack, as well as their full name, email address, date of birth, accept the terms and conditions and submit their entry to find out instantly if they have won a prize. For every entry submitted, an entry will also be made into the grand prize draw. There will also be an optional marketing opt-in box. Total number of promotional packs; Regina Blitz 1.4M and Soft Bamboo 100,000. Promotional packs are subject to availability and whilst stocks last.
9. Each promotional code is unique and can only be used once. Any attempts to enter the same code more than once, use codes from non-promotional packs, or the use of any codes not

intended for use in this promotion, may result in disqualification and all such entries will be declared void.

10. Proof of sending or transmission will not be accepted as proof of delivery.
11. Entries (bulk or otherwise) made from trade, syndicates, consumer groups or third parties will not be accepted. If it becomes apparent that an entrant is reposting the same content multiple times or using a computer(s) to circumvent this or any other condition by, for example, the use of 'script', 'brute force' or any other automated means, that person's entries will be disqualified, and any prize award will be void.
12. Entrants who make an entry on someone else's behalf may be disqualified, at the Promoter's discretion.
13. **Online Instant Win:** During the Promotional Period, prizes have been randomly allocated and linked to 'winning moments' that have been randomly pre-selected by a secure, independently verified computer programme. There is a total of 343 winning moments available to entrants entering throughout the Promotional Period. Entrants who submit a valid entry on or first after one of the winning moments will win the Online Instant Win Prize associated with that winning moment. If no one makes a valid entry between one winning moment and the next, the relevant Online Instant Win Prize will be deferred and the oldest deferred prize will be awarded to the next entrant. No guarantee all prizes will be won. If an entrant instantly wins an Online Instant Win Prize, they will be presented with a winning message on screen with details of the prize they have won and will instantly receive a winner notification email. The winner will then be required to provide their delivery address on an online form via a link in the winner notification email within 10 days and prizes will be delivered to the winners within 28 days of winner notification and the completion of the verification process using a tracked Royal Mail service to the address provided by the winner.
14. **Grand Prize Draw Winner Selection:** 1 winner and 3 reserves will be selected from all valid entries received during the Promotional Period. The draw will be carried out on the 13th January 2025. The draw will be carried out by a randomly verified electronic automated process.
15. **Wrap Up Draw Winner Selection** - 1 winner and 3 reserves will be selected from all valid entries received after the close of the promotion from any leftover promotional packs between 1st January 2025 and 16th February 2025. The draw will be carried out on the 20th February 2025. The draw will be carried out by a randomly verified electronic automated process.
16. **Grand Prize Draw and Wrap Up Draw Winner Notification:** The grand prize winner will be notified by email to the email address provided on entry within 3 working days of the draw date. The winner will have 7 days to accept their prize by confirming in writing in response to the winner notification email they receive and must provide a proof of ID including age (drivers licence, passport or equivalent form of identification that clearly states the winner's date of birth). County of residence will be requested for the purpose of the winners list if no objection is received. The wrap up draw winner will be notified by email to the email address provided on entry within 3 working days of the draw date. The winner will have 7 days to accept their prize by confirming in writing in response to the winner notification email they receive. In the case that each winner does not respond in time to first contact, reject their prize or are ineligible, the prize will be forfeited and will be awarded to the next eligible entrant selected

at random from the valid entries that were received. If the initial winner and 3 reserves are ineligible or do not respond to communications within the stated timeframe the Promoter is entitled to withdraw the grand prize, and the wrap up draw prize and stop approaching reserves.

17. It is the responsibility of the entrant to check their email account to ensure they are in receipt of their winner notification. The Promoter is not responsible if the winner notification email is missed or not read/or responded to for any reason.
18. The decision of the Promoter is final, and no correspondence or discussion will be entered into regarding the selection of winner.
19. Prizes: There are 345 available prizes (1 grand prize, 1 wrap up draw prize and 343 online instant win prizes) available to be won:

Grand Prize (to be won via a grand prize draw after the close of the promotion) x 1:

1 x Trip to Lapland. Prize includes:

- Return flights for 2 adults and 2 children to Finnish Lapland
- Return transfers from the airport to the hotel
- 3 Night's accommodation in a cabin or a hotel (3-star rated) in Lapland
- All meals for 2 adults and 2 children included for the duration of the stay.
- Husky experience for 2 adults and 2 children
- Reindeer experience for 2 adults and 2 children
- Adult & Junior Snowmobiling taster for 2 adults and 2 children
- Meet Santa's special Elves in Lapland
- Sleigh Ride to Santa's House for 2 adults and 2 children
- Private Family Meeting with Santa for 2 adults and 2 children
- Snow Suits & Boots included for 2 adults and 2 children
- Travel insurance

1. Travel is subject to availability at the time of booking and must be taken between 26th November– 20th December 2025 or 2026.
2. Prize includes return economy flights, all flight taxes and surcharges as well as one piece of checked 22kg baggage per person. Subject to availability, departure airport used will be the winners nearest international airport that operates flights to Lapland to Search for Santa. Please note, this may not be your closest airport. If you don't hold a UK passport you may need a visa for this destination, and this should be arranged with the appropriate embassy. Although please note the cost of a visa of this kind isn't included in your prize. Children should be between 2 -11 years at the time of travel. Infants aged less than 2 years at the time of return travel are permitted to travel, however it is not advised due to the nature of the terrain and the Arctic weather conditions, where temperatures can fluctuate between -5C to -25C in December. You will be required to supply suitable clothing for your infant.
3. Due to the ever-changing travel advice in relation to world events, we would advise that you look at all the information available with regards to the entry requirements of the destination you are travelling to, before selecting your dates. To understand the risks in a country, follow FCDO Travel Advice. You can find information online at <https://www.gov.uk/foreign-travel-advice>. It is your responsibility to comply with any requirements for entering Finland and upon returning to the UK. The Promoter or NDL Group cannot be held responsible for the winner not having the correct travel

documentation or following any entry regulations. Each person's passport must have an expiry date no less than 6 months following the dates of travel, unless otherwise specified by a pertinent regulation.

4. The winner and guests are responsible for all expenses not expressly stated in these terms and conditions as being included as part of the prize.
5. Your stay in a Log Cabin or hotel is subject to availability at time of booking and is based on 4 people (2 adults and 2 children) sharing a 4-bed cabin or family room on a full board basis.
6. Reindeer experience and Husky experience will last for 90 minutes and pick up and drop off to your accommodation is included.
7. Thermal suits and boots will be provided for all participants (excluding infants under the age of 2).
8. Travel insurance is subject to normal terms of acceptance. Pre-existing medical conditions may not be covered. No age restrictions apply.
9. The prize package must be taken as a whole, flights and cabin/hotels cannot be redeemed separately. The winner and their guests must travel together on the same flight to the prize destination and stay in the same cabin/hotel.

Online Instant Win prizes (to be won throughout the Promotional Period) x 343:

- 50 x Family Board Games (randomly allocated at the time of dispatch from a selection of Monopoly, Cluedo or Scrabble).
 - 50 x Christmas Scented Candles
 - 108 x Regina Blitz 1 roll pack
 - 135 x Soft Bamboo x 4 roll pack
20. The grand prize winner will have 12 months from the date of notification to book their trip to Lapland. After the initial winner notification and winners' acceptance of the prize, if the winner is not ready to book their prize straight away, the winner must get in touch with the NDL Customer Happiness team within 12 months to book their trip. The NDL Customer Happiness representative will then liaise with the winner to get their trip booked either for December 2025 or December 2026 within the dates specified.
21. Wrap Up Draw Prize (to be won via a wrap up prize draw on the 20th February 2025) from all entries between 1st January 2025 and 16th February 2025 x 1:

Prize includes:

- Samsung (2024) QLED HDR 4K Ultra HD Smart TV, 50 inch with TVPlus & Dolby Atmos, Eclipse Silver
 - One-year Premium Gift Subscription to Disney+
 - The Velvetiser In-home Hot Chocolate Machine
 - Family favourite board games. Includes: - ▪ Monopoly, Scrabble & Cluedo
22. Disney + terms and conditions can be found here <https://www.disneyplus.com/en-gb/legal/subscriber-agreement>
23. The wrap up draw prize will be delivered to the winner within 28 days of winner notification and the completion of the verification process using a tracked Royal Mail service.

24. No cash or other alternative prizes will be provided, except that in the event of circumstances outside of its control the Promoter reserves the right to substitute a similar prize of equal or greater value. The prizes are non-transferable.
25. All images are for illustrative purposes only.
26. **General:** The Promoter will make available the grand prize winner's surname and county of residence to members of the public or regulators who request such details. Entrants can object to disclosure, or request that disclosure be limited in scope by contacting care@life-at-home.com or in response to the email advising of their win. We may nevertheless disclose the information to the Advertising Standards Authority if required to do so. You may request a copy of the grand prize winner's details (surname and county) by emailing care@life-at-home.com within 3 months from the close of the promotion and by 31st March 2025 with "Regina Blitz and Regina Soft Bamboo Winner" in the subject box of the email. We reserve the right to refuse any or all such requests.
27. It is the responsibility of the entrant to provide correct, up-to-date details when entering the promotion and on acceptance of their prize. The Promoter cannot be held responsible for winners failing to supply accurate information which affects prize acceptance or delivery of their prize.
28. Entrants personal data will be processed by the Data Controller according to the privacy notice available here <https://www.regina.uk.com/privacy-policy>. You can request access to your personal data, or have any inaccuracies rectified, by sending an email to gdpr.holding@sofidel.com.
29. Those who try and circumvent the entry process and/or entry instructions by any method, will be disqualified and any prize award will be void.
30. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using a prize, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law. This does not affect the consumer's statutory rights.
31. Except as otherwise required by applicable law, the Promoter accepts no responsibility or liability for lost, late, damaged, corrupted, or misdirected entries and the Promoter is not responsible for any late, incomplete, or misdirected delivery of communications (email or otherwise), except in the event of wilful intent on the part of the Promoter or its agents.
32. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion or the awarding of prizes, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel, suspend or amend the promotion or these Terms and Conditions, at any stage, but will always endeavour to minimize the effect to entrants in order to avoid undue disappointment.

33. If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions (including but not limited to global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God), the Promoter will not be liable for any failure to perform or delay in performing its obligations but will always endeavour to minimise the effect to entrants in order to avoid undue disappointment.
34. The Promoter has no control over internet or communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware, or software failures of any kind which may restrict, delay, or prevent a entrants' entry to the promotion.
35. The Promoter reserves the right to verify all entries and the winners including, but not limited to, asking for proof of purchase and ID (passport or driving licence) and to refuse to award a prize or withdraw prize entitlement and/or refuse further participation in the promotion and disqualify the entrant where there are reasonable grounds to believe there has been a breach of these Terms and Conditions, the spirit of the promotion, or any instructions forming part of this promotions entry requirements or otherwise where a entrant has gained unfair advantage in participating in the promotion or won using fraudulent means.
36. If any of these clauses should be determined to be illegal, invalid, or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.
37. Any question concerning the legal interpretation of the rules will be based on English law and the Courts of England and Wales will have exclusive jurisdiction unless you live in another part of the UK, in which case your local courts will have jurisdiction.